

Privacy Policy

Effective Date: 15/04/2024

Thank you for choosing Bloudraad (Pty) Ltd for your internet services. This Privacy Policy describes how we collect, use, and disclose personal information when you use our services. By accessing or using our services, you agree to the terms of this Privacy Policy.

Information We Collect:

- **Birth Name(s) & Surname:** We collect this information to identify our customers and personalize their experience with our services.
- **Contact Information:** This includes email addresses and phone numbers, which we use to communicate with our customers and provide support.
- **Address & Location:** We collect this information for billing purposes and to provide location-based services if applicable.
- **Billing & Payment Information:** We collect payment details to process transactions for our services securely.
- **Website(s) Visited & Network Traffic:** We may collect this information when required by law or to ensure the security and performance of our network.

How We Use Your Information:

We use the information we collect for the following purposes:

- To provide and maintain our services.
- To communicate with you about your account and our services.
- To process transactions and billing.
- To improve our services and develop new features.
- To comply with legal obligations.

Data Sharing:

We may share your personal information with third-party service providers who assist us in providing our services. We may also disclose information when required by law or to protect our rights and interests.

Security:

We take reasonable measures to protect your personal information from unauthorized access, use, or disclosure.

Your Choices:

You have the right to access, correct, or delete your personal information. You may also opt-out of certain communications from us.

Changes to this Policy:

We may update this Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page.

Contact Us:

If you have any questions or concerns about this Privacy Policy, please contact us at abuse@bloudraad.com or via our Contact Us Page located at <https://bloudraad.com/contact-us>.